

PRINTING INDUSTRIES CREDIT UNION

Telephone Access Program (TAP)

Phone Number: (323) 728-6708

For English, press 1 *or* For Spanish, press 2

Enter your Member Number, then pound (#)

Enter your Personal Identification Number, then pound (#)

Main Menu	
Press 1 - Inquiries	Press 5 - Enter a different member number
Press 2 - Transfer funds	Press 6 - Joint member inquiries
Press 3 - Withdraw funds	Press 7 - Loan services
Press 4 - Other services	* (star) - To end call

Inquiries Menu
1- Specific account information
2- Account balances
3- Cleared checks, deposits and withdrawals
4- Interest or dividends information
5- Loan information
6- Payroll information
7- Loan application Status
8- Tax information
* (star)- To exit this menu

Transfer Funds Menu
1- To transfer to another account (same member & account number)
2- To transfer to another members account (different member & account number)
3- To transfer from a joint members account
4- To transfer from a joint members account to another joint members account
* (star)- To exit this menu

Withdraw Funds Menu
1- To request a check for yourself
2- For withdrawals made
3- For all transaction history
* (star)- To exit this menu

Other Services Menu
1- To change your password
2- To estimate a loan
3- To report a lost or stolen ATM card
4- To report a lost or stolen credit card
* (star)- To exit this menu

Enter a Different Member Number Menu
Please enter your member number, followed by the pound (#) sign
* (star)- To exit this menu

Joint Member Inquiries Menu
1- For specific account information on a joint members account
2- For cleared check information on a joint members account
3- For deposit information on a joint members account
4- For withdrawal information on a joint members account
5- For specific check information on a joint members account
* (star)- To exit this menu

Loan Services Menu
1- To estimate a loan
2- For loan application status
3- For loan payoff information
4- For loan information
5- To check loan rates
* (star)- To exit this menu

Press * (star): To end your call

Telephone
Keypad Legend:
No. 7 = "S"

Telephone
Keypad Legend:
No. 4 = "I"

Telephone
Keypad Legend:
No. 5 = "L"

Account Types			
Shares			
S1	Regular Share Account	S9	Business Share Draft Checking
S2	Secondary Share Account	S20	Variable IRA Share Account
S3	Business Share Account	S30	Holiday Club Account
S4	Looney Tunes Share Account	S90	Real Estate Escrow Share Account
S8	Premium Share Draft Checking	S98	Credit Card Clearing (Bucket Account)
Investments			
I1	3 month Small Saver Certificate	I20	6 month Jumbo Certificate
I2	6 month Small Saver Certificate	I21	12 month Jumbo Certificate
I3	12 month Small Saver Certificate	I22	24 month Jumbo Certificate
I4	24 month Small Saver Certificate	I23	36 month Jumbo Certificate
I5	36 month Small Saver Certificate	I30	12 month IRA Certificate
I10	6 month T-Bill Certificate	I31	24 month IRA Certificate
I11	12 month T-Bill Certificate	I32	36 month IRA Certificate
I12	24 month T-Bill Certificate	I33	48 month IRA Certificate
I13	36 month T-Bill Certificate	I34	60 month IRA Certificate
		I40	18 month Introductory Certificate
Loans			
L1	New Vehicle Loan	L21	Share-Secured Loan
L2	New Vehicle Lease/Balloon Loan	L22	Certificate-Secured Loan
L3	Equity Auto	L30	Fixed First Real Estate Loan
L4	Used Vehicle Loan	L31	Fixed Second Real Estate Loan
L5	Used Vehicle Lease/Balloon Loan	L32	Call Option/Balloon Note Real Estate Loan
L16	Signature/Personal Loan	L50	HELOC First TD Real Estate Loan
L17	Holiday Loan	L51	HELOC Second TD Real Estate Loan
L18	Equity Signature Loan	L60	New Recreational Vehicle Loan
L20	Business Insurance Loan	L61	Used Recreational Vehicle Loan